

Rental Information and Conditions

Payment/Deposit

A \$500.00 down payment is required to reserve any Motor Home. Personal checks will only be accepted 30 days prior to scheduled pick up date. We only accept Cash, Cashier's Check, Visa, MasterCard and Discover. The actual credit card must be presented in the renter's name.

In addition to all the rental charges, you will be required to leave a refundable security deposit, usually \$500.00, unless your insurance has under a \$500.00 deductible. You must provide complete coverage including comp., collision, liability and windshield.

If you pay for your complete rental 30 days prior to your pick up date, we will discount the basic night rental 5%. This discount does not apply to service charges, mileage or any other rental charges. This discount does not apply to payments made with a credit card.

Cancellation

From the date of your reservation to 29 days prior to your scheduled pick-up date, S'More Rentals will refund your payment less a \$75.00 processing fee. If you cancel within the 29 days of your scheduled departure, do not show up on time, or are unable to comply with our requirements, **No Refund** will be given and you may still be responsible for the total rental cost of the time you scheduled the rental. No refund will be given if rental is returned prior to contracted date.

Other Important Information

A) The person named on the Rental Application must be 25 years of age and is the **only person** authorized to sign our rental agreement.

B) Any person that intends to drive the motor home must be 25 years old with a clean, valid driver's license; we must have them listed as a driver previous to departure; and we must have a copy of their driver's license in the file. (**Copies of driver's licenses must be taken on the day of departure**).

C) S'More Rentals, Inc. must have a copy of your insurance with S'More Rentals, Inc. named on the Insurance Binder for the motor home you are renting. If you wish, we can give you our insurance company (MBA) Web site and this insurance coverage is available through MBA Insurance. The unit cannot leave the lot without full coverage insurance!! (Remember when you rent a vehicle, you are responsible for the vehicle, any loss or damage, whether you are at fault or not. This includes chipped or cracked windshield, glass, or damaged screens, and even damaged or blown tires). If you are involved in an accident, an incident or break down, notify S'More Rentals at the time or as soon as practical, but no later than 24 hours from the time of the incident. We are here to help and we want to have your trip or vacation go as smoothly as possible.

D) Generally all vehicles will be available after 1pm and any departure is considered on time if departure is before our business closing. We will be glad to schedule early walk through of rented vehicles to make your departure day move along quicker.

E) Vehicles must be returned after 9am and absolutely no later than 11am. Remember another family is planning their vacation and they would like a clean unit also. We would like to have time to go through the unit with you and make sure it is safe for the next customer.

If a unit is returned after 11am there will be a \$100.00 fine and \$50.00 an hour for each hour it is late. *No exceptions!!*

F) Free parking of one vehicle is permitted when you pick up your rental. If you wish to park your car on our lot, you will need to leave us your keys in case of an emergency.

G) Remember to plan your departure day to account for approximately one hour to instruct you on the safe use of our vehicle and completion of paperwork.

H) When unit is returned, it should be CLEAN, inside and out, waste tanks should be dumped, LP topped off, fuel level same as departure.

I) Towing is prohibited unless you have paid additional fees and have been approved to do so. If not disclosed, you agree to forfeiture of your security deposit and pay double the nightly rate and double the per mileage rate for towing.

J) You are allowed 30 minutes use of the generator per night. Additional generator hours are \$6.00 per hour or you have the option to prepay \$20.00 per night not to exceed 10 hours per night.

K) Awning is provided for your use free of charge. There is no insurance coverage on the awning with us. Use of the awning is the total responsibility of the renter.

L) If a repair is needed, it must be authorized by us.

M) In the rare and unlikely event one of the non-essential options breaks during your rental, we will attempt to help you! There are no discounts on options such as AC, generator, TV, DVD, antenna, awning, furnace, and slide-out that can not be used! The only exception rule to this rule is the refund of money specific to the prepaid generator hours option. RV refrigerator must be level when not traveling. If you use the refrigerator and it is not level, the refrigerator will lock out. If we find the refrigerator is locked out, there is a \$75.00 charge for this repair.

Please read all information carefully! Sign and return with your deposit to confirm your reservation.

I have read and agree with all of the conditions on the Reservation Application and all the information I have given is true and correct.

Name: _____

Date: _____